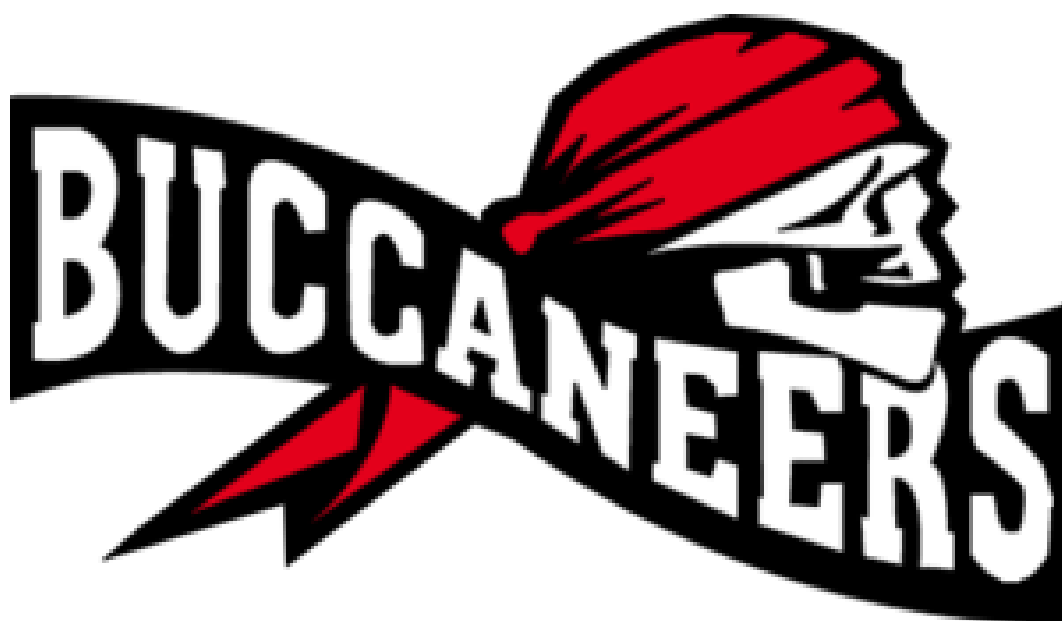


***BRISBANE BUCCANEERS ICE HOCKEY CLUB
INCORPORATED***



MEMBERS' HANDBOOK

VERSION 3.2 – 1 July 2024

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MEMBERS' HANDBOOK

1. Introduction

Welcome to the Brisbane Buccaneers Ice Hockey Club Incorporated (the 'Club') handbook. This handbook provides members with the Club history, structure, affiliations, registration details, payments, link to guidelines and other relevant information about the Club.

It is the Club's objective according to Clause 3 in the Club's Constitution to conduct, encourage, promote and advance the development of ice hockey (in all its forms) for the mutual and collective benefit of its members while providing a safe, positive and supportive community environment in which all Club members and their family can enjoy ice hockey and interact socially. The Club wishes to support the development of all playing members on a fair and equitable basis from our 5 year old juniors up to our Masters (35+), to help achieve team goals.

The [Constitution](#) sets out the objectives, powers and general provision on how the Club will operate at a governance level. However, at a day to day level, we need the assistance of many of our volunteer members' assistance.

2. Club History

We come from pretty humble beginnings – a couple of guys wanting to play ice hockey back in 1980's formed the Toombul Blackhawks at the 4 Seasons Ice Palace at Bage Street, Toombul

The Brisbane Buccaneers Ice Hockey Club was formally incorporated in 1996 and Boondall became our home rink. From here we started a junior league and now have close to 300 members across our Junior and Senior divisions. Our Buccs players have played in State representative teams from U13 through to U18. We also have Club members representing Ice Hockey at a national level playing in the Australian Ice Hockey League for the Brisbane Lightning, as well as members playing in other national teams that are selected by Ice Hockey Australia.

3. Club Structure

3.1 Executive Committee

Our Executive Committee is made up of 4 elected positions and one appointed position. All roles are current for 2 years, then are re-elected as per the Club's constitution. The current person may reapply, to the maximum of 4 years. As of 2023, the Club's Executive Committee is:

Position	Elected/ Appointed	Name	Email
President	Elected	Darryl Meyer	President@brisbanebuccaneers.com.au

Vice President	Elected	Ross McKenna	Vicepresident@brisbanebuccaneers.com.au
Treasurer	Elected	Dayle Leahy	Treasurer@brisbanebuccaneers.com.au
Registrar	Elected	Matthew Grant	Registrar@brisbanebuccaneers.com.au
Secretary	Appointed	Kristy Corser	Secretary@brisbanebuccaneers.com.au

3.2 Sub Committee

In addition to the Executive Committee, the Club has a number of key individuals who undertake thankless hours of volunteer work, to make our Club operate on a day-to-day basis, these are the Sub Committee volunteers. Sub Committee positions are for the period of one season.

In 2024, these members are:

Position	Name	Email
Coaching Director	Matt Meyer	Coachingdirector@brisbanebuccaneers.com.au
Senior Coordinator	Allen Hey Ethan S (Assistant)	Seniorcoordinator@brisbanebuccaneers.com.au
Junior Coordinator	Monique Rundle Rachelle D (Assistant)	Juniorcoordinator@brisbanebuccaneers.com.au
Merchandising Coordinator	Christina Barton	Merchandising@brisbanebuccaneers.com.au
Tournament Coordinator	Vacant	Tournamentcoordinator@brisbanebuccaneers.com.au
Member Protection Information Officer	Beth Morrison	Mpio@brisbanebuccaneers.com.au
Grants and Sponsorship	Vacant	fundraising@brisbanebuccaneers.com.au
Marketing and Communication	Vacant	marketing@brisbanebuccaneers.com.au

3.3 Volunteers

Our Club does not function without the countless hours of work put in by our wonderful volunteers. The Club is always looking for helpers;

- Each team needs a manager to assist the Coordinator's and coaches with distribution of communications;
- Each team needs a certified coach;
- Each game needs a First Aider, scorer and time keeper;
- The nets need to be put up and down at each ice session.

If you don't know what/how to do it, just ask and you will quickly learn, none of these roles are difficult, they just require a little bit of time and effort and the more volunteers we have the less time it will take and the more you and the players will benefit.

All volunteers assisting directly with players under the age of 18 in QJIHL divisions must have a Blue Card. These are free and relatively easy to obtain – please contact the Junior Coordinator for further information. In addition, BUIHL requires all listed coaches have a Blue Card, as well as

team managers if a junior is on the team roster.

3.4 Affiliations

[Ice Hockey Queensland \(IHQ\)](#) – Our Club is a member of IHQ, the governing body of ice hockey in Queensland. Members of the Club playing in the IHQ sanctioned leagues (Queensland Junior Ice Hockey League (QJIHL), and Brisbane United Ice Hockey League (BUIHL) are eligible for selection to Queensland representative teams playing in national tournaments. Ice Hockey Queensland is made up of a President, Vice President, Treasurer, Secretary and Registrar. There are also Portfolio Coordinators including Coaching and Player Development, Marketing and Social Media, Member Integrity and Injury, Member Registration, Officials, State Team and Women in Sport. Policies and procedures can be found on the IHQ Website [Resources - The Official Website of Ice Hockey Queensland](#)

[Australian Ice Hockey Federation trading as Ice Hockey Australia \(IHA\)](#) – IHQ is a member of IHA and represents Queensland's ice hockey's interests at the national level. IHA is the controlling body for ice hockey in Australia and provides services to IHQ and Club members (such as insurance). Queensland representative players, who are also Australian citizens, are eligible for selection to Australian representative teams playing in international tournaments.

IHA is managed and governed through three distinct levels to which nominated persons are either elected or appointed to the position as per the procedures and processes in IHA's Constitution:

Level 1. Board of Directors

Level 2. Members

Level 3. Portfolio Directors

IHA's Organizational Chart can be found here: [Structure](#)

The IHA Constitution can be found here: [IHA Constitution](#)

[International Ice Hockey Federation \(IIHF\)](#) – IHA is a member of IIHF and represents Australian ice hockey interests with IIHF. The IIHF is the international controlling body for Ice Hockey Championships and the Olympic Ice Hockey Tournaments. In Queensland, the Club also has very close affiliations with a number of key ice hockey clubs:

- Southern Stars Ice Hockey Club, based at Iceworld Acacia Ridge;
- Goannas operating as Brisbane Lightning Women's;
- Brisbane Lightning Ice Hockey Club

IIHF Structure can be found [here](#)

4. Registration

All Player Members must obtain the following registration:

- Ice Hockey Australia (IHA) registration;
- Ice Hockey Queensland (IHQ) registration; and
- Club membership.

All Non Player Official (NPO) Members must obtain the following registration:

- Ice Hockey Queensland (IHQ) registration; and
- Club membership.

IHQ registration is required for all players, coaches, on-ice and off-ice officials, managers, scorers, first aid officers and volunteers who wish to participate in Club teams, playing in a league sanctioned by IHQ (being both our QJIHL and BUIHL).

Annual membership commences on 1 March and continues until 28/29 February next year and all players must be registered to be on the ice, as IHQ registration includes insurance.

All members must register online through the [Club's eSportsdesk site](#).

In 2023, the registration fees are:

	Senior (BUIHL)	Junior (QJIHL)	Coach* (<18 accredited)	Non Playing Official* (<18 non playing official)	Volunteer/ Parent (no access to ice or unnetted areas)
IHA	\$165	\$143	\$104	\$44	\$0
IHQ	\$70	\$70	\$0	\$0	\$0
Club	\$60	\$60	\$0	\$0	\$0

*Fee not applicable if a registered BUIHL or QJIHL member.

4.1 Club Membership

We have a number of membership types at the Club:

- Player Membership, which consists of:
 - Junior players (5 - 18 years) playing in the Queensland Junior Ice Hockey League (QJIHL);
 - Senior players (over 18 years) playing in Brisbane United Ice Hockey League (BUIHL);
- Parent Membership; A nominated parent/guardian of junior player member;
- Volunteer Membership; People assisting at the club in a volunteer capacity without entering the bench area
- Non Playing Official Membership; Members in the bench area such as coaches, scorers, first aid, time keepers
- Life Membership; Members nominated by the Executive Committee. As of 2024, the Club has 6 members who have been recognized as Life Members, they are:
 - 2020: Blair Ivens, Marcelle Tripp, Thady Blundell, Ron Brideaux
 - 2021: Matt Meyer
 - 2022: Francois Guilbert

5. Payments

Prior to the beginning of every season, the payment process for registration and ice time (training and game) fees is updated and forwarded to each player and provided to new players who join after the season has started.

To play ice hockey at any level with the Club, each player must have IHA, IHQ and Club registration (as noted above in section 4). Payments for these registrations must be made before a player can step on the ice to participate in a game, scrimmage or training, there are no exceptions to this rule.

All Registrations expire on February 28/29 of the following year.

In addition to registration (as outlined in section 4), there are also training and game fees. Training

and game fees vary depending upon age division, number of games and training sessions. Separate training and game fees apply for the summer season too.

All training and game fees are paid through official TeamLinkt accounts via credit card or PayPal.

NOTE: A player will be non-financial if payments of registration, training or game fees are not made on or by the due date. Players will **not** be allowed on the ice for training or games until all fees are paid. The Executive Committee and Team Managers will strictly enforce this. Any player experiencing injury, illness or financial hardship must contact the Junior or Senior Coordinator in writing and this will be dealt with on a case-by-case basis.

5.1 Refunds of Registration Payments

With the exception of the Club Registration fees, registration payments are non- refundable. Requests for a pro-rata refund of the Club Registration fees must be made in writing to either the Junior or Senior Coordinator and may be refunded pending approval of the Club's Executive Committee.

5.2 Refunds of Ice Time Payments

A refund of all or a portion of an ice time payment may be requested directly to the Junior or Senior Coordinator. Pause of payment of ice fees can be requested in writing to the Junior or Senior Coordinator when the absence is 4 weeks or greater. Players seeking a refund should request it in writing directed to the Junior or Senior Coordinator with a description of the reasons for the refund. Under no circumstances will the Club refund fees for games already played by the team on which the player is rostered whether the player attended those games or not. All requests for refunds are subject to approval of the Club's Executive Committee.

5.3 BUIHL Playoff Payments

Payments for playoff games must be paid prior to a player participating in any playoff game. Playoff fees are communicated to relevant teams by the Senior Coordinator prior to the commencement of the playoffs.

5.4 BUIHL Training Ice Time Payments

Only fully registered Members can participate in senior training or scrimmages. Payment must be made prior to the start of the session via the nominated payment process. Anyone that has not paid at the start of the session may be asked to provide proof of payment or be asked to leave.

5.5 BUIHL Payment by Substitutes

Teams participating in the winter or summer season are encouraged to fill player vacancies for any given game from the rosters of the teams in the grade below them. Fully registered players thus recruited who have paid their ice time installment do not owe a sub fee to play as a substitute in an upper grade.

A limited number of fully registered players who are not rostered on any team may be allowed to be substitutes during any given season with the approval of the Senior Coordinator. A player may sub into a team however a sub payment is required.

5.6 Payment Plans for Ice Time

Under exceptional circumstances and only with the prior written approval of the Executive Committee, a player can arrange to make payments of the amount owed under an ice time installment. In all cases, all amounts owed for the season must be paid in full no later than the third to last game of the season. Payment plans do not (and can not) be applied to the Club, IHA and IHQ registration fees.

6. Insurance

Insurance is compulsory and is included in the IHQ membership fee. Registration will ensure that all members are appropriately insured. As set out in [Ice Hockey Australia](#), it is also advisable that all members assess the need for medical insurance due to the nature and risks inherent in playing ice hockey. If a member is injured in anyway and would like to make an insurance claim, it is important to follow the process outlined on [Ice Hockey Australia](#). The insurance company Ice Hockey Australia use is Gallagher. Further information can also be found on [Gallagher's](#) website.

7. Injury

If an injury occurs to a Club member while engaging in ice hockey at a sanctioned IHQ game or training session, either in BUIHL or QJIHL, an IHQ injury form (either digitally or paper based) must be filled out by a first aid officer at the rink. The member is required to receive a copy of the completed injury form, and a completed copy of the form is to be forwarded to IHQ by the injured member within 24 hours of the injury occurring.

8. Conduct of Members

It is a condition of membership of the Club that all members (including their families, friends and supporters adhere to the following strict Club codes of behaviour. Failure to follow appropriate conduct can result in review of Club membership by the Executive Committee with appropriate consequences applied by the Executive Committee as per clause 11 in the Club's constitution.

- [Administrators' Code of Behaviour & Ethics](#);
- [General Members' Code of Behaviour & Ethics](#);
- [Players' Code of Behaviour & Ethics](#);
- [Coaches' Code of Behaviour & Ethics](#);
- [Officials' Code of Behaviour & Ethics](#);
- [Parents' Code of Behaviour & Ethics](#);
- [Spectators' Code of Behaviour & Ethics](#);

At all times members must:

- observe the [Conditions of Entry of Iceworld Boondall](#) and every other venue you attend as

- a Club representative;
- abide by the policies of IHQ and IHA;
- not engage in any unlawful behaviour while participating in any Club activity or event;
- not engage in any activities which bring ice hockey, the Club or any other associated organization into disrepute;
- comply with the relevant Codes of Behaviour & Ethics ;
- be dependable and respectful – on time to all games/trainings and give coaches and/or managers advanced notice of absences;
- Membership is always subject to compliance with these requirements and the Executive Committee will discipline any member who breaches these requirements, including termination of membership, if necessary.
- For our youngest members in the U9 division, the Club has a process to assist with self regulation of behaviour on the ice managed by the U9 coaches, this includes but not limited to;
 - The player doing a “down and back” (skating cross-ice and back) to temporarily remove them from the situation and hopefully reset them for when they come back to the group
 - Benching for short periods, or;
 - Removal from the remainder of the training

Guidelines for Parental Conduct: Ice Entry at Hockey Events

To ensure the safety and integrity of Ice hockey games, parents and other spectators must adhere to strict limitations regarding ice entry. All non-players are prohibited from entering the ice unless explicitly instructed by an official. This rule protects players and officials from confusion, potential hazards, and maintains game integrity.

Officials are responsible for managing emergencies and injuries, and only they can request parental assistance on the ice. Parents should stay in designated spectator areas and await instructions if their presence is needed to assist with junior players in both junior and senior games. Entering the ice without permission can lead to warnings, expulsion, or suspension of attendance privileges.

Before each season and game, coaches should remind any non-registered volunteers/spectators of these guidelines. Clear signage and periodic announcements will reinforce the rules. Special arrangements should be made in advance for players with specific needs, and officials may make discretionary exceptions as necessary.

9. Equipment

9.1 Requirements

The minimum equipment required to play ice hockey is as follows as per the IIHF rules:

- Approved ice hockey helmet (with a full face mask for players 18 years and younger). All women and players 18 years of age or under must wear a cage;
- Neck guard. Compulsory for all players across all divisions as per the new IIHF rules introduced in 2024;
- Mouth guard. Recommended for all players aged 18 and under;
- Shoulder pads;
- Elbow pads;
- Ice hockey gloves;
- Ice hockey pants;

- Shin pads;
- Jock/Jill protector;
- Ice hockey skates;
- Ice hockey stick;
- Jersey;
- Hockey socks;
- Stick and sock tape.

Goalies have different equipment requirements as per the IIHF rules. Please visit the [IIHF website for Goaltender Measurement Standards for equipment](#).

Note: In the event of injury, any insurance policy for players may be voided if the player was not wearing IHA approved equipment. It is recommended that players investigate what the national insurance policy covers and consider taking out personal private medical cover, if they are concerned about insurance coverage.

9.2 Equipment Sources

Equipment can be purchased from several online and in person distributors. Please reach out to our Junior or Senior Coordinators for more details.

10. League Structure

10.1 Divisions

The Club is represented within the QJIHL, BUIHL, and Masters leagues.

League	Division	Skill	Age
Masters	Drop In	Intermediate / Advanced	35+
BUIHL - Senior	Super League (Full Contact)	Expert	15+
	Division 1	Advanced	14+
	Division 2	Advanced	14+
	Division 3	Intermediate	14+
	Division 4	Beginner	14+
QJIHL - Junior	Division 5	Development	14+
	U18	Various	16 –18
	U15	Various	14-15
	U13	Various	12-13
	U11	Various	9-11
	U9	Various	5-8

All ages are calculated as of 31st December of the previous year of registration

[Discipline, Tribunal and Suspension Regulations](#) are adhered to according to IHQ for all sanctioned IHQ games and members.

10.2 QJIHL League

QJIHL players commence as non-checking and progress to full checking in U15 (aged 14-15 or younger if a playing up form has been completed as per IHQ process) and U18 (aged 16-18). At the age of 14, players may be invited to play in the BUIHL or Senior in-house competitions (upon seeking the appropriate permission through their coach and via the [Playing Up Form](#) Senior Coordinator and Registrar approval). HYPERLINK "https://www.ihq.org.au/wp-content/uploads/2018/02/Playing-up-and-Down-Rules-IHQ.pdf" IHQ Playing up and down rules can be found on the IHQ website.

In the QJIHL, safety is the primary priority, if there is any doubt about which division is appropriate for a player, please liaise with the Junior Coordinator. Consultation with team coaches and the Coaching Director will be undertaken where an assessment and appropriate action will be taken, Coaching Director's decision is final.

10.3 QJIHL Team Allocation

With the QJIHL, the number of teams formed each season will depend upon the number of players registered in each division. It is the Club's intention to have at least one team in each junior division.

Player assessment will be undertaken by the coaches in each division to ensure game readiness and safety needs are met prior to a new player being allowed to play games in the QJIHL. Once a player has been assessed by the coach of the age division, a discussion will be had with the player and their parents with the Junior Coordinator and relevant coach to identify an appropriate time frame that will allow the player to be included in games.

All players will be encouraged to attend training, even those not yet ready for games. All players are required to attend trainings to be considered for placement in games, and coaches' decision is final. Players are asked to notify of any absences for training and games via TeamLinkt to their respective coach and/or Junior Coordinator. If players are absent from training without prior notice to the coach or Junior Coordinator, their placement in games will be assessed on a case by case basis.

10.4 QJIHL Club Jersey and Number

Each player must obtain the prescribed Club jersey for all QJIHL games. All QJIHL players will be required to purchase a Buccaneers jersey and Club socks. These can be purchased through the [Club's Web Store](#). For new members, you will need to be allocated a jersey number (3 numbers are to be submitted and approval of one number is given by the Junior Coordinator). All player's names displayed on the Club's jersey is required to be surname as per player's birth certificate and esports desk registration. Please contact the Junior Coordinator (after you have made payment for your jersey) and you will be advised of your allocated jersey number. Grey training jerseys are allocated to all QJIHL members at the beginning of the Winter season by the Club. These training jerseys are on loan for the duration of one season and returned by the player at the conclusion of the Winter season each year. Failure to return the training jersey may result in being allocated a training jersey the following year. Grey training jerseys are to be worn to all training sessions. Club game jerseys are not to be worn during training unless approved by a coach.

Players are expected to wear the appropriate jersey and socks for each game and training session.

10.5 BUIHL League

All senior divisions are non-checking, with the exception of the Queensland Super League. Nevertheless, non-checking does not equal non-contact. Contact in all divisions is strictly managed to ensure the

safety of all players.

BUIHL Committee that is responsible for developing the schedule, rule book, team lists and league structure for the BUIHL Winter and Summer Season is made up of the following members:

- Brisbane Buccaneers Vice President and Senior Coordinator/s
- Southern Stars Vice President, Senior Coordinator and BUIHL Coordinator

[BUIHL Rule Book](#) is distributed to all the Senior Players at the beginning of each season.

Any questions, concerns or feedback about the BUIHL can be directed to the BUIHL Committee members

vicepresident@brisbanebuccaneers.com.au

seniorcoordinator@brisbanebuccaneers.com.au

vicepresident@starsicehockey.com.au

seniors@starsicehockey.com.au

10.6 BUIHL Team Allocation

Allocation to BUIHL/senior in-house competition divisions will be based on a skills assessment undertaken with the Senior Coordinator and/or the Coaching Director. Joining the Club will not automatically allow you to choose your team or division and may not result in you being allocated to play competitively. Please contact the Senior Coordinator about this process.

10.7 Masters

Members can express interest in joining the Masters League by reaching out to the Executive Committee for further information. Masters is played on Tuesday evenings at Boondall Iceworld.

10.8 Seasons

The Club has seasons that run all year round – QJIHL (Juniors) and BUIHL Divisions 1-3 run from March to October and BUIHL Divisions 4-5 & Queensland Super League (QSL) operate from October to February. When ice time is available, QJIHL may run Summer sessions during their off-season. Online registration commences in February and will be announced through Club communications.

During the BUIHL Division's off-season the Club runs in-house competitions (i.e. BUIHL Div 4-5 from March – October and BUIHL Div 1 & 2 & 3 from October – February). QJIHL players over the age of 14, with appropriate clearance, may play into the off-season in-house competitions. Junior placement in a senior in-house competition team will be at the discretion of the Coaching Director in consultation with the Senior Coordinator and QJIHL coach.

10.9 Women's Development

Junior divisions from U9 to U18 are mixed. The Club recognizes the need for specifically tailored training and competition programs to support development of female players of all ages. Within

available resources the Club works closely with IHQ, IHA and the Brisbane Lightning Women's to facilitate all-women's games and clinics

10.10 Coaching

The Club tries to provide training opportunities for all members from 5 year olds through to senior members. However, due to the limited ice time made available to the Club, training is subject to scheduling in any given season.

The Club's accredited coaches plan each training session to ensure that appropriate skills and activities are provided for all skill, age and size, etc. If you have any questions or would like to become involved as a coach, please contact the Club's Coaching Director.

Coachingdirector@brisbanebuccaneers.com.au

10.11 Training and Games

Training and game times are subject to scheduling each season. The Club's ice time is limited to certain sessions by Iceworld. Please ensure that you liaise with your team manager if you have any queries about your team's game or training times. The QJIHL and BUIHL use the TeamLinkt app with all notifications of team games and training communicated via this app. Members are to ensure they have access to [Team Linkt](#).

10.12 Suspensions

In Ascending Order:

Competition: Participants are suspended from taking part in a sanctioned competition, generally as a result from a penalty within that competition. These may be as a result of the following penalties:

- * *Game Misconduct:* Players are suspended from the remainder of the game, and miss out on 1 additional game.
- * *Match Penalty:* Players are suspended from the remainder of the game, and miss out on 2 additional games, plus this penalty triggers a review by the Tribunal committee.

Players may be referred to tribunal for Hockey related incidents, regardless of severity. This is generally at the referee's discretion.

Club: Players can be suspended for any length of time at the club's discretion, generally for code of conduct breaches or non-sanctioned event incidents.

Players may not take part in ANY event as a representative of their club, sanctioned or unsanctioned.

IHQ: Players banned from Ice Hockey Queensland are banned from participating in ALL hockey events in Queensland, both sanctioned and unsanctioned, to avoid nullifying insurance for others on the ice. Generally, this determination will be provided at a tribunal.

Rink: Players banned from both Iceworld rinks at their own discretion. Players cannot play or spectate for the entire duration of their ban. The clubs generally will not provide additional suspensions unless hockey related.

11. Come & Try Program

The Club's Come and Try Program is run in February each year and is open to players aged 5 - 11 years who want to try ice hockey for the first time. The program is funded by the Queensland Government and IHQ and is completely free of charge to eligible participants. Some gear is available through the Club, with a deposit.

The Program consists of 2-4 on-ice training sessions (dependent upon availability of ice time and coaches) and players are encouraged to attend all sessions.

It is recommended that participants have basic skating skills. These can be gained through the [Aussie Skate Program](#) run by the rink, Iceworld Boondall prior to attending the Come and Try Program. Skate school is also recommended for any age group throughout the ice hockey season.

Keep an eye out for notices on the [Club's Facebook page](#) for Come and Try information.

12. Training Camps

There are a number of providers who operate training camps around Australia. Interested players should ensure that they contact these providers or the Junior or Senior Coordinator to ascertain what camps are on offer, this is one example:

NSA Hockey – Newcastle - <http://nsa-hockey.com/>

13. QJIHL Awards

At the end of the QJIHL season, the Club holds a Junior Presentation Event in which several awards are given. Please note that not all awards will be given in each division in each year and each award can only be given to one player.

Award	Criteria
Most Improved Player	The player who has, over the season, made the greatest strides in their own skills development and application of training/learnings. This may not always be the player who started the season with the least experience or skills. The award may be given to a player who is already an established player, but who has made significant progress in their skills during the season. This award will be chosen by the coach, with input from the assistant coaches and manager (if applicable).
Most Valued Player	The player who shows good sportsmanship, sporting skills and is a team player. Factors that will be considered will include: <ul style="list-style-type: none">• Contribution to the team;• Commitment and effort to the team;• Attendance at training and games;• Courteous to fellow team members, officials and opposition;• Mindful of other player's needs;• Shows a keen interest in advancing their skills. This award will be chosen by the coach with the input of the assistant coaches.

Hardest Working Player	The player who consistently, throughout the season, attends training and games and diligently applies training outcomes, both skills and strategic play, in games. This award will be chosen by the coach, with input from the assistant coaches and manager (if applicable).
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All awards will be approved by the Coaching Director and the Executive Committee.

14. Tournament Opportunities

There are opportunities for players at a competitive level to participate in tournaments both in Australia and overseas.

The Club is very proud of all our players who represent Queensland at the highly competitive national tournaments for elite players from all States and our players who represent Australia overseas. For National and State representative opportunities refer to [Ice Hockey Australia](#) and [Ice Hockey Queensland](#) for further details of age specific tournaments and Australian team opportunities.

14.1 Annual Tournaments

There are Brisbane Buccaneers teams or players participating in other tournaments including but not limited to:

Tournament	Division	Where	When
Melt the Ice	U9 – U15	Brisbane	End of January
Lynch Cup	U15	LCC Saints Ice Hockey Club, Sydney	Easter Weekend
Megalce Hockey 5's	All ages	Hong Kong	April/May
Atoms Tournament	U11	Newcastle	July
Junior 3 on 3 Ice Skirmish	U9 – U15	Coffs Harbour	September/October

There are also a number of other competitions for Juniors, AJIHL and Seniors that will be communicated during each season, via the Tournament Coordinator. Please keep your eyes out for expressions of interest as these tournaments approach. While EOI's are encouraged by everybody, places are limited therefore team selection will be communicated by the head coach of each age division.

15. Member Protection Information Policy

The Club has the Sub Committee position of Member Protection Information Officer (MPIO). The Club has adopted IHA's [Member Protection Information Policy](#) that outlines responsible behaviour and the making of informed decisions by members and other participants of the Club.

The Club's primary responsibility is to promote a safe and fun environment where all can come and enjoy playing ice hockey.

We encourage all our members to read the Member Protection Policy (from Ice Hockey Australia) and ensure that they are familiar with this policy.

The Club takes all complaints about on and off-ice behaviour very seriously. Any on-ice behaviour that is reported by an IHQ referee will be dealt with by the IHQ Disciplinary Tribunal. Nevertheless, there are times when on and off-ice behaviour may also require Club intervention.

The Club recommends that if you have a complaint that you undertake the following process:

- Speak directly with the person concerned – please be respectful and patient (we recommend that any discussion not be undertaken in front of junior players – and that the discussion occurs after you have had some time to process your thoughts);
- Speak with a Team Manager or Junior/Senior Coordinator – again the same rules apply as above;
- Lodge a formal complaint with the Club – all complaints must be in writing and forwarded to mpio@brisbanebuccaneers.com.au No complaint will be received in the first 24 hour period after the event (unless police are involved or the incident relates to suspected child abuse, sexual assault or other criminal activity). If you lodge a complaint within the first 24 hours of the event, you will be asked to re-lodge it once this period has expired. Only upon formal submission of a written complaint will the Club undertake an investigation;
- Lodge a complaint with IHQ – Please note that all IHQ complaints must be lodged within 48 hours of the incident in order for IHQ to commence an investigation.

16. More Information

If you have any questions or need further information, please log an enquiry on the Club's [website](#) and one of the fabulous volunteers will respond to you. Otherwise, reach out to one of the Executive Committee Members or Sub Committee Members.